



Hard Rock Hotel and Casino Ottawa Platinum

Bluesfest is proud to offer patrons a first-rate experience for 2026! The Platinum area will offer superior service to an exclusive clientele.

Volunteers in this area must be 18 years of age or older. We are looking for reliable, friendly, outgoing and attentive volunteers to provide exemplary service in the areas of:

- Bartenders
- Concierges
- Platinum and Pit Entrance Greeters
- Wait Staff

If you think you would be a good fit, enjoy and take pride in providing outstanding service, we would love to have you join the Platinum team.

<p>Requirements:</p> <ul style="list-style-type: none"> ● Must be 18 years of age or over ● Accessibility Standards Customer Service Training ● Must be professional at all times ● Must be energetic with a positive attitude ● Must work efficiently as part of a team ● Ability to respond to requests promptly and efficiently ● Willingness to stand for long periods of time ● Willing to work in all types of weather ● Must respect and support the rules and regulations of the festival and of the Platinum area ● <u>Must wear black pants (or black skirt)</u> ● Valid Smart Serve certification 	<p>Skills:</p> <ul style="list-style-type: none"> ● Able to multitask efficiently ● Good organizational skills ● Impeccable communication skills ● Excellent interpersonal skills <hr/> <p>Assets:</p> <ul style="list-style-type: none"> ● Bilingualism ● Service industry experience ● Bartending experience ● Hospitality experience
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Ottawa Bluesfest offers Smart Serve reimbursement on a first-come, first-served basis. Complete the reimbursement form and once you have completed your certification, submit your Smart Serve certificate and proof of payment to volunteers@ottawabluesfest.ca