

Grab N' Go

Do you like to work in a fast-paced environment where you get to interact with the public and work with a great team of volunteers? If so then the Grab N'Go team is for you. We are the first cross-trained team at Bluesfest where you will not only be responsible for the service of product but also running the payment system as well.

We are responsible for stocking and supplying beer, snacks and soft drinks for self-serve tents at the festival as well as preparing mixed alcoholic drinks and running the cash points for these locations. We keep thirsty patrons happy and refreshed through responsible service of alcoholic beverages.

<p>Duties:</p> <ul style="list-style-type: none"> ● arrive on-time at tent and check in with supervisor on-duty ● stock, set up, clean up & close (lift or move small loads, approx. 25 lbs.) ● provide responsible drink service to patrons ● prepare and serve mixed drinks to patrons following set recipes and standards ● process electronic payments from customers ● prepare and serve snacks to patrons in adjoining concession tent ● assist the Tent Supervisor as needed (e.g. ensure all products are stocked properly in tubs & coolers, confirm inventory in POD, clean and sanitize tables, break down boxes, clear tent of debris, etc.) ● promptly report observed irregularities in alcohol service, security, or finances to the Tent Supervisor ● Ensure queues are moving quickly and assist patrons with product selection and service (as required) 	<p>Requirements:</p> <ul style="list-style-type: none"> ● must be 18 years of age or over ● Accessibility Standards Customer Service Training ● Smart Serve certification ● this position requires individuals to be energetic & responsible ● must work efficiently, in pairs, with or without direct supervision ● must wear non-slip, closed-toe shoes (e.g. runners) ● willing to stand for long periods of time ● willing to work in all types of weather ● must wear volunteer shirt provided, with a name tag (if available)
<p>Skills:</p> <ul style="list-style-type: none"> ● able to multitask efficiently ● effective communication skills ● able to switch tasks easily ● excellent interpersonal skills ● good computer skills ● able to anticipate needs of fellow volunteers & offer assistance 	<p>Assets:</p> <ul style="list-style-type: none"> ● previous bartending and/or serving experience ● previous cashier experience ● willing to pick up extra shifts on very short notice ● bilingualism

OTTAWA BLUESFEST

JULY 9-19, 2026 - LEBRETON FLATS

🔒 This is a privately **OR** publically recruited team.

👤 Room to grow - Supervisor positions are available on this team



Ottawa Bluesfest offers Smart Serve reimbursement on a first-come, first-served basis to volunteers in areas that serve alcohol, who are in good standing at the end of the festival. Once you receive and complete the application form, complete your certification, then submit your certificate and receipt back to us. Further instructions will be shared with eligible volunteers.