



THE GREAT LAWN AT LANSDOWNE PARK

# VOLUNTEER POCKET GUIDE

## DON'T FORGET

You **MUST** have your photo ID with you to check-in for **EVERY** shift or free shows!

If you are under 18 you **MUST** bring your parental permission form to your first volunteer shift.

You are expected to follow the Volunteer Code of Conduct.

Be on time for **EVERY** shift. We suggest you aim to be 15 minutes early.

**PLEASE** inform your Crew Leader ASAP if you are unable to attend your shift or are unable to perform the duties required during your shift.

Please remember that not meeting these guidelines could result in losing your free show access or your volunteer position.

## HOURS OF OPERATION

### GATES

5:00 PM - 11:00 PM

### VENDORS

4:00 PM - 11:00 PM

### VOLUNTEERS AND FREE SHOW CHECK-IN

2:00 PM - 9:30 PM

### VOLUNTEERS WELCOME CENTER (Snacks and Bag Check)

3:30 PM - 11:00 PM

### VOLUNTEER ADMIN

3:00 PM - 11:00 PM

## WHAT TO BRING

### Refillable Water Bottle

(Must be empty to pass through the volunteer gate, water refill stations available onsite)

Volunteer shirt, physical ID, and bracelet

Shoes that are comfortable and safe for you to work in

Your schedule and mobile device with Crew Leader contact

Your excitement and positivity!

## VOLUNTEER MEALS

You will get 1 meal voucher for each shift when you check in at Volunteer Check-In. You will have the option to choose between 1 meal from the Welcome Centre or 1 meal from an on-site vendor.

### VENDORS

Golden Fries

Green Papaya

Ozzy's

BeaverTails

Bombay Gardens

Sharpley's Popcorn

Moonshine BBQ Smokehouse

## MOST IMPORTANTLY

We want to Thank **YOU** for volunteering with us and for your dedication and commitment each year!

We hope this experience is filled with lots of laughter, great memories and even better live music.

We consider you a part of our festival family and we are delighted to share this experience with you!

# EMERGENCY PROCEDURES

If you have any questions about the emergency procedures please ask your Crew Leader to go over the details with you.

# VOLUNTEER FAQ



SHIFT/HOMEBASE	DATE	TIME

We would like to acknowledge that the land on which we gather is the traditional unceded territory of the Algonquin Anishnaabeg People. The Algonquin peoples have lived on this land since time immemorial. We are grateful to have the opportunity to be present in this territory and land.



CityFolk

SEPTEMBER 10-14, 2025

- WHEELCHAIR ACCESSIBLE
- INFORMATION
- FIRST AID
- REST ROOMS
- FOOD
- SNACK SHACK
- WATER STATION
- MERCHANDISE
- SILENT AUCTION & 50/50
- BEER TENT
- STAGE
- PARKING
- PARA TRANSP

MAP IS APPROXIMATE AND IS SUBJECT TO CHANGE WITHOUT NOTICE