



CityFolk

PERFORMER HOSPITALITY

Performer Hospitality volunteers are ambassadors providing general hospitality to and looking after requests from performers including, but not limited to, those relating to dressing rooms/backstage, meals, and other on-site requirements.

Duties: <ul style="list-style-type: none">● Keep artist care area clean and stocked● Set up, clean, and maintain dressing rooms, beverage areas, coffee and tea stations● Provide information to artists in a positive and welcoming manner● Set up and takedown performer hospitality areas including arranging decor● Liaise with Performer Transportation when appropriate● Liaise between performers and Festival staff while onsite, when appropriate● Respect and help maintain performers' privacy and personal space● Deal appropriately with media and public requests	Requirements: <ul style="list-style-type: none">● Must be 18 years of age or over● Accessibility Standards Customer Service Training● Professional and positive attitude● Respectful of privacy and confidentiality● For food service, must know how to properly handle and serve food● Should be available for shifts scheduled from early morning to close, including weekdays● Excellent communication skills● Detail-oriented and able to multitask in a fast-paced and fun team environment● Ability to work with little or no supervision when required● Able to work in all types of weather● Some lifting may be required
Skills: <ul style="list-style-type: none">● Exceptional attention to detail● Effective communication skills● Good organizational skills● Strong customer service skills● Able to troubleshoot problems	Assets: <ul style="list-style-type: none">● Bilingualism● Detailed knowledge about CityFolk is a strong asset