



VIP Zone

Do you have great customer service and would like to be part of our premium festival experience? If you're 18 years of age or older, join the VIP Zone team and help provide a distinguished experience for our guests, all while being part of the action. We're looking for your know-how and the thoughtful insight you can bring to the team and our VIP ticket holders.

A VIP Zone area is located near each stage, equipped with a private bar with exclusive drinks, where patrons in this area enjoy exclusive access to seating (on a first-come, first-served basis), private washroom facilities and a prime view of the stages.

Positions in this area are varied and will be assigned on a shift-by-shift basis. Volunteers may be asked to re-pivot and assist with a different position or move to a different VIP Zone area based on the needs of the business.

Requirements: <ul style="list-style-type: none">• Must be 18 years of age or over• Accessibility Standards Customer Service Training• Must be professional at all times• Must be energetic• Must work efficiently on a team with little or no direct supervision• Ability to respond to requests promptly and efficiently• Willingness to stand for long periods of time• Willing to work in all types of weather• Must respect and support the rules and regulations of the festival and of the VIP Zone area• Smart Serve certification required for most positions	Skills: <ul style="list-style-type: none">• Able to multitask efficiently• Good organizational skills• Effective communication skills• Excellent interpersonal skills
	Assets: <ul style="list-style-type: none">• Valid Smart Serve certification• Bilingualism



Ottawa Bluesfest offers Smart Serve reimbursement on a first-come, first-served basis to volunteers in areas that serve alcohol who are in good standing at the end of the festival. Once you receive and complete the application form, complete your certification, then submit your certificate and receipt back to us. Further instructions will be shared with eligible volunteers.



Some positions on this team are wheelchair-friendly.



Room to grow! Supervisor positions are available on this team.



Various positions within VIP Zone include but are not limited to:

Bartender
Concierge (host/hostess)
Crowd Management
Snack bar attendant
VIP Entrance

OB attendant

Individual detailed job descriptions will be available closer to the start of the festival.

Come join the fun!



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