



BACKSTAGE ACCREDITATION

Do you love working behind the scenes?

If so, consider working with the Backstage Accreditation Team where you'll get to be a part of the backstage excitement.

***This is a privately-recruited area that provides great motivation to volunteers to practice and strengthen their management skills because leadership positions in this area are staffed from within.**

<p>Key Objective/Duties:</p> <ul style="list-style-type: none"> to verify and ensure access to BLUESFEST backstage areas is limited to those who are authorized. 	<p>Requirements:</p> <ul style="list-style-type: none"> Minimum age: 18 years or over. Willingness to work in all weather conditions. Ability to stand for long periods of time. Complete Accessibility Standards Customer Service Training.
<p>RESPONSIBILITIES:</p> <ul style="list-style-type: none"> Verify accreditation at BLUESFEST backstage access points. Greet people approaching the access points. Demonstrate polite and professional conduct in interactions with members of the public, artists, and other volunteers while on volunteer shift and on Bluesfest site. Escalate any issues or concerns of safety and security to Backstage Accreditation Team stage / team Supervisor. Assist Backstage Accreditation Team Supervisors with accreditation area tasks: e.g., replenishment of supplies. <p>** Contribute to a positive TEAM and BLUESFEST experience.</p>	<p>Skills:</p> <ul style="list-style-type: none"> Exceptional attentiveness to detail. Strong / effective communication skills. Strong customer service skills. Ability to multitask and to be flexible, energetic & patient. Ability to work independently without supervision Work efficiently as an INDIVIDUAL and collaborate well as part of a TEAM approach in working with other ACCRED Team volunteers, supervisors and Area Leaders. Exercise good judgement in troubleshooting issues and when escalation of issues may be needed to stage/team Supervisor. <p>** Have positive character and energy!</p>
	<p>Assets:</p> <ul style="list-style-type: none"> bilingualism



Ottawa Bluesfest offers Smart Serve reimbursement on a first-come, first-served basis. Complete the reimbursement form and once you have been approved, complete your certification and submit your Smart Serve certificate and proof of payment to volunteers@ottawabluesfest.ca



This is a privately recruited team.



Room to grow - Supervisor positions are available on this team.