



ALTERNATES

Do your friends call you the jack-of-all trades? If you're someone that is adaptable and comfortable learning new skills on the go, the Alternates position is a fun and always changing position for you! This team helps fill the gaps on other teams when they need extra support. You'll get to try a variety of experiences – a great first time volunteer role!

Alternates are assigned tasks based on the requirements of the festival. These tasks could include, but are not limited to, beverage service, inventory control, info booth, silent auction, and volunteer trailer. Volunteers sign up for pre-set shifts and are assigned to an area on an as-needed basis.

Please Note: Wait times for an assignment will vary, and in some cases, volunteers may not receive an assignment during their shift; if the latter happens, the volunteer will still receive credit for their shift. Volunteers should come to every shift prepared to either work or wait (having a good book or an electronic device is allowed while volunteers wait).

<p>Duties:</p> <ul style="list-style-type: none"> • accept assigned tasks based on the needs of the festival 	<p>Requirements:</p> <ul style="list-style-type: none"> • must be 18 years of age or over • Accessibility Standards Customer Service Training • this position requires individuals to be flexible & energetic • willing to work in all types of weather • willing to stand or walk for long periods of time • some lifting may be required
<p>Skills:</p> <ul style="list-style-type: none"> • effective communication skills • excellent interpersonal skills 	<p>Assets:</p> <ul style="list-style-type: none"> • bilingualism • Smart Serve (18+)



Ottawa Bluesfest offers Smart Serve reimbursement on a first-come, first-served basis to volunteers in areas that serve alcohol who are in good standing at the end of the festival. Once you receive and complete the application form, complete your certification, then submit your certificate and receipt back to us. Further instructions will be shared with eligible volunteers.