

City & Folk
3 SEPTEMBER 11-15, 2024

Volunteer Orientation

Orientation Agenda

- **Volunteer Code of Conduct**
- **Volunteer Top 10**
- **Volunteer Perks**
- **CityFolk Site Map**
- **Hours of Operation**
- **Volunteer Check-In Reminders**
- **Volunteer Meals**
- **Tips for Every Shift**
- **Volunteer Appreciation**
- **Crew Locations for Training**



Volunteer Code of Conduct

Please remember that as a volunteer you are considered a representative of CityFolk Festival. As such, we ask that you PLEASE do the following:

- Attend ALL your scheduled volunteer shifts. (If you cannot attend one of your shifts, please, let your CityFolk Crew Leader know A.S.A.P.)**
- Be kind and respectful to ALL people on site including patrons, staff, volunteers, etc.**
- NO DRINKING OR CANNABIS USE BEFORE OR WHILE ON SHIFT**

To read our full Volunteer Code of Conduct and Harassment Policy, please visit our [CityFolk training page](#).



Volunteer Top 10

- ***Know what you've signed up for and what is expected of you.***
- ***Adhere to policies about drugs & alcohol***
- ***Respect everyone on site including patrons, artists & fellow volunteers***
- ***Please notify your Crew Leader ASAP if you are unable to attend your shift.***
- ***NEVER share your wristband!***
- ***Report to your Crew Leader when you arrive for your shift.***
- ***Use technology appropriately***
- ***Be present***
- ***Respect the privacy of others & the confidentiality of festival information***
- ***HAVE FUN!!!***

Perks of Volunteering at CityFolk

Free shows!!

**Volunteer Welcome Centre and
Snacks (including bag/ coat check)**

Free meal for each volunteer shift

Volunteer T-Shirt

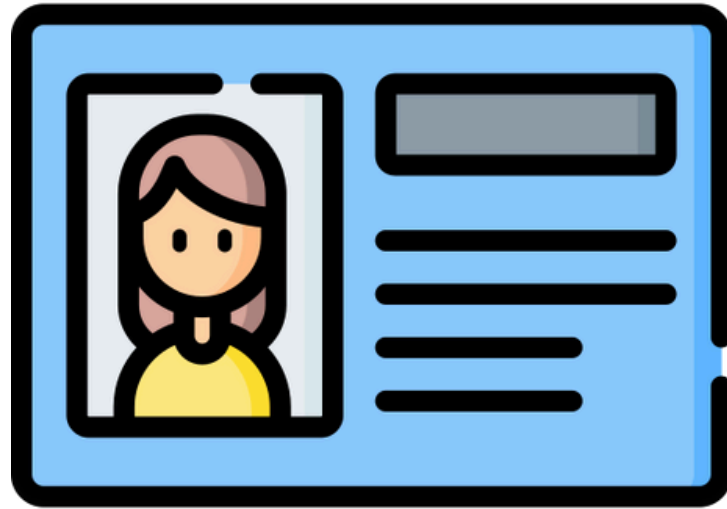
CityFolk Site Map



Hours of Operation

Area	Hours
Gates Opening	5pm
Volunteer Check-In/ Free Show Check-In	2pm-9:30pm
Welcome Centre (bag check and snacks)	3:30pm-11pm
Vendors	4pm-11pm
Volunteer Admin	3pm-11pm

Volunteer Check-In Reminders



You must have your photo ID
ALWAYS bring a government issued photo ID with you when volunteering.



Parental Permission Form
Volunteers aged 14-17 years old **MUST** bring their signed parental permission form upon **FIRST** check-in.

Volunteer Meals

Vendor	Volunteer Meal Option
Golden Fries	Classic Poutine
Green Papaya	Any Item on the Menu
BeaverTails	Regular Cinnamon Sugar
Bombay Gardens	Butter Chicken with Rice or Vegetable Curry with Rice and 2 Vegetable Samosa
Ozzy's	Small Wrap
Sharpley's Popcorn	Any Popcorn

Tips for Every Shift

Get Physically & mentally prepared for your shift daily

ALWAYS check the weather and come prepared!

Please wear (or bring to put on) your Volunteer T-Shirt. This makes you easily identifiable on site!

Make sure you have your photo ID & permission form if applicable

Walk, bike, or bus (or use another means if necessary) to the festival site (there is no parking on site!)

Sign in for your shift. Volunteer Check-in located in the Horticulture building!

STAY HYDRATED, GREEN, & SAFE!!!

HAVE FUN!

CityFolk

Volunteer Appreciation

For 2024 we are inviting all volunteers who are in Good Standing to join us for a Redblacks football game on September 21st.

This will be good for 1 ticket (no guests) for each volunteer who is in Good Standing at the end of the festival. You must fill out the Google Form that will be sent out at the end of the festival to RSVP.