

If the answer is **'Yes'**, it means that it is a requirement or even likely that a volunteer would need to do the specified action in the specified Crew. If the answer is **'Optional'**, it means that there are certain roles that do not require a volunteer to do the specified action in the specified Crew. If the answer is **'No'**, it means that the specified action does not apply to the specified Crew.

Crew

Customer Support (Box Office, Info Booth and Accessibility)

Does your Crew require volunteers to be standing while on shift?

Optional

Do volunteers have the option to be seated for the duration of their shift in your Crew?

Yes

Will volunteers be required to move around the site while on shift in your Crew?

Optional

If the previous question was "Yes", will volunteers be required to move around on the grass while on shift in your Crew?

Yes

Will volunteers be working outside for their entire shifts in your Crew?

Optional

Will volunteers be required to use technology in your Crew? (ie Tablets, Laptops, Scanners, etc.)

Yes

Will volunteers be required to work in the main bowl or around stages during their shifts in your Crew? (i.e. will they be in a loud environment for the length of their shifts?)

Optional

Will volunteers be required to speak during their shifts in your Crew?

Yes

Will volunteers be required to read or write during their shifts in your Crew?

Yes

Will volunteers be required to memorize information in order to effectively complete the objective of your Crew?

Yes

Will volunteers be required to walk up and down stairs during their shifts in your Crew?

No

Will volunteers be required to go in and out of buildings frequently during their shifts in your Crew? (i.e. pushing or pulling open doors frequently)

No

Additional Information

May need to file documents, there are three specific areas in our team - three in tents, one roving with signs and one on an exposed platform. Being able to greet, speak and convey set information to clients and volunteers is key in all areas, and being able to work independently and NOT straying from the Cityfolk information provided.