

Corporate Suites

Do you have strong interpersonal skills and the ability to anticipate customer needs? If so, the Corporate Suites is looking for mature, professional volunteers to provide top-notch customer service in this licensed VIP area.

Corporate Suites is a licensed beverage area located near the main stage, patrons enjoy reserved seating, a private bar, washroom facilities, above-average customer service and a stage-side view.

Duties in this area are varied and will be assigned by a supervisor on a shift-by-shift basis.

<p>Duties:</p> <ul style="list-style-type: none"> ● stock, set up, clean up & close ● verify patrons have access to VIP area ● manage crowd and assist patrons ● diligently check that patrons are 19 years of age ● provide responsible drink service ● handle a variety of financial transactions (i.e. cashless/RFID, debit, credit) ● deliver information in a friendly manner (e.g. refuse service to patrons who show signs of intoxication) ● escort patrons to reserved seats 	<p>Requirements:</p> <ul style="list-style-type: none"> ● must be 18 years of age or over ● Smart Serve certification ● Accessibility Standards Customer Service Training ● this position requires individuals to be energetic ● must work efficiently with little or no direct supervision ● must be flexible in order to handle both fast pace, and slow periods ● expected to respond to requests promptly & efficiently ● willing to stand for long periods of time ● willing to work in all types of weather ● some lifting may be required
<p>Skills:</p> <ul style="list-style-type: none"> ● able to multi-task efficiently ● exceptional attention to detail ● effective communication skills ● excellent interpersonal skills 	<p>Assets:</p> <ul style="list-style-type: none"> ● bilingualism



Ottawa Bluesfest offers Smart Serve reimbursement on a first-come, first-served basis. Complete the reimbursement Google form and once you have been approved, complete your certification and submit your Smart Serve certificate and proof of payment to volunteers@ottawabluesfest.ca