



# CityFolk

## GATES

Gate volunteers support the effective operation of admissions at all Cityfolk festival entry and exit points. This is an exciting area, as it is often the first contact patrons have with volunteers at the festival. Gate volunteers move huge crowds of people in and out of the site very quickly and have a great deal of fun while doing so.

<p><b>Duties:</b></p> <ul style="list-style-type: none"><li>● Monitor the festival gates, ensuring that everyone entering the festival site has proper accreditation (e.g., check passes and tickets)</li><li>● Scan patron tickets</li><li>● Answer festival-related questions</li></ul>	<p><b>Requirements:</b></p> <ul style="list-style-type: none"><li>● Must be <b>14 years of age or over</b></li><li>● Must complete <a href="#">Accessibility Standards Customer Service Training</a></li><li>● Position requires individuals to be levelheaded in a busy setting</li><li>● Must work efficiently in a team setting</li><li>● Willing to work at various locations</li><li>● Willing to work in all types of weather</li><li>● Willing to stand outside for extended periods</li></ul>
<p><b>Skills:</b></p> <ul style="list-style-type: none"><li>● Effective communication skills</li><li>● Display a positive, energetic attitude</li><li>● Able to multitask efficiently</li><li>● Exceptional attention to detail</li><li>● Excellent interpersonal skills</li><li>● Good organizational skills</li></ul>	<p><b>Assets:</b></p> <ul style="list-style-type: none"><li>● Bilingualism</li></ul>